

[BESTCARE LABORATORY SERVICES LLC]

CyberLAB Patient Portal Login Instructions

CyberLAB Laboratory Information System

1/20/2014

[This document consist of instructions needed to Login, retrieve & print patient results from Our new **CyberLAB** Patient Portal..,]

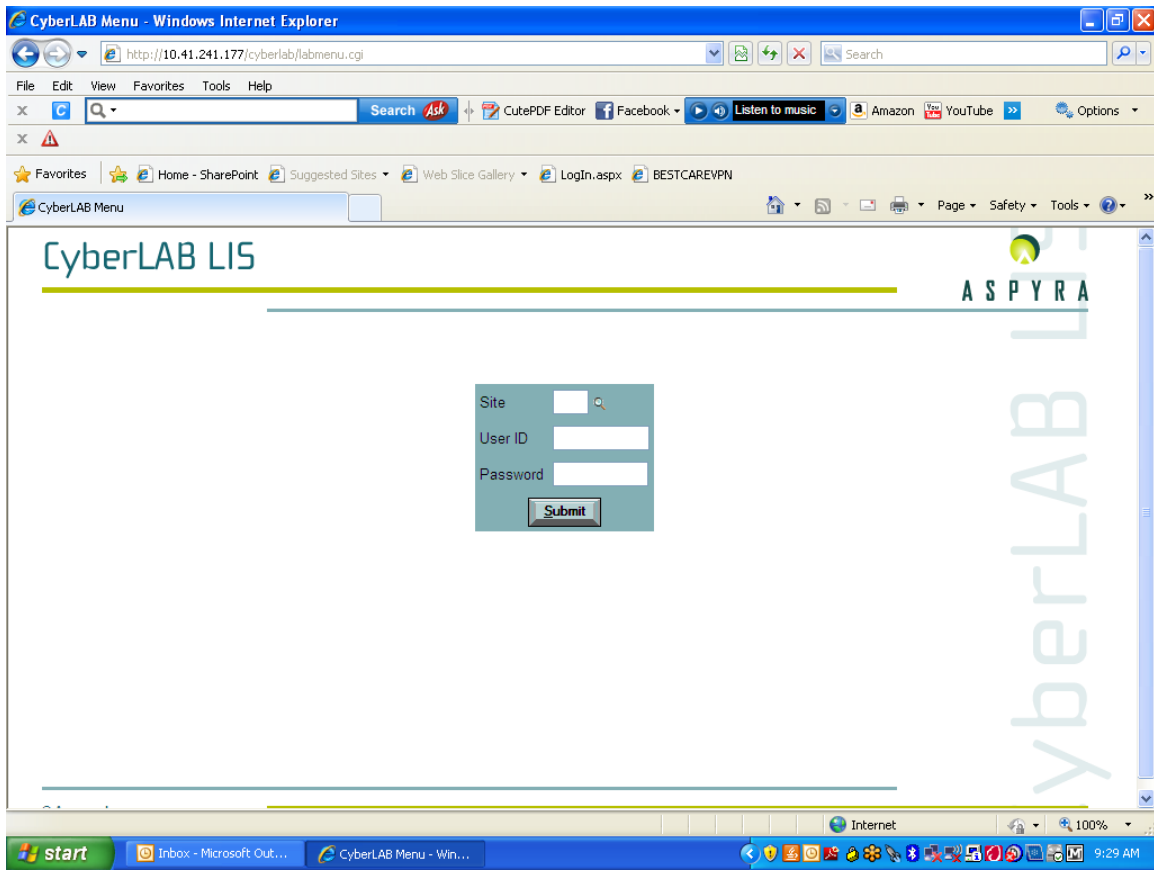
Use the following URL to go to **Bestcare Laboratory Services** Website first (below):
<http://www.bestcarelab.com>



Click on the red **Login** button on the top to go to the screen (below):



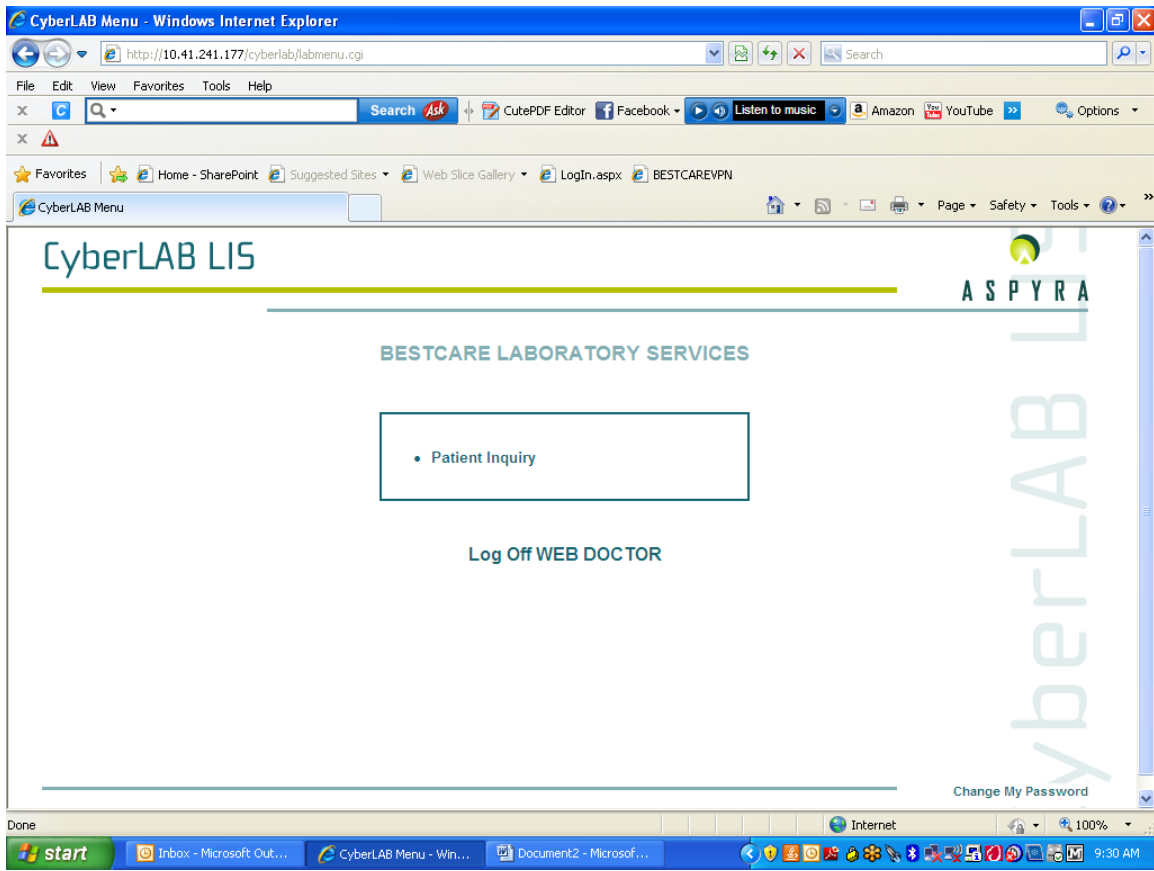
Click on the **CyberLAB Login** button at the middle of the screen to get to **CyberLAB Patient Portal** Login Screen (below):



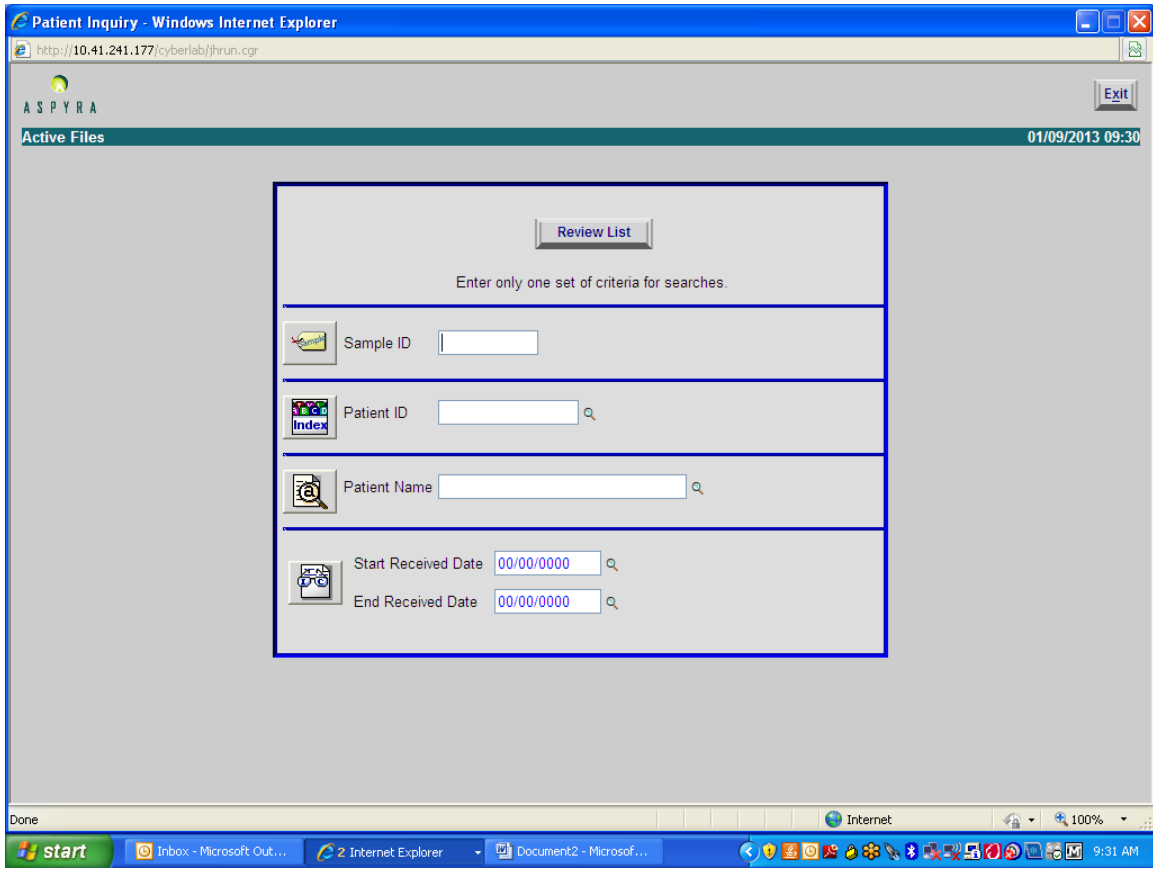
Enter your user name and password. It is **case sensitive**.

IMPORTANT: **Microsoft Internet Explorer** Web Browser is the **only** support Internet Browser for CyberLAB Patient Portal.

note: You may create a **shortcut** on your Desktop for quick access by dragging and dropping the URL above. Please make sure all "**pop up blockers**" are disabled or configure your "pop up blockers" to allow access to CyberLAB Patient Portal.



Click on Patient Inquiry.



You can search for a patient by entering the name in Patient Name field or you can double click inside the Patient Name box and you will get a list of your patients that you can choose from.

The Review List Tab at the top will give you a list of all your patient results that have not been viewed by you. These will stay on your list for 15 days and then they will fall off if not reviewed. However, they will always be available if you use the search option by name.

Patient Inquiry - Windows Internet Explorer

ASPYRA

Active Files 01/20/2014 09:16

Patient ID BLS-00005044 Patient Name TEST, PATIENT Date of Birth 02/27/1945 Age 68 Years Sex Female
 Client/Facility 100640 Outpatient Testing Location OPW 2 B
 Ordering Doctor 6024 Access Testing, Direct Soc. Sec. No. 123456789 Patient Type Other
 Primary Care Dr.
 Addtl. Info

Sample List Demography

Sample ID	Collection Date	Status	Ordered Tests/Panels
320774	12/14/2013 11:52	Complete	AERO SID1 SSEN1
91217	05/30/2013 00:00	Deactivated	
91112	05/30/2013 00:00	Complete	CDIFF
91013	05/30/2013 00:00	Complete	CDGDH
82794	05/23/2013 00:00	Deactivated	
38140	04/19/2013 00:00	Complete	K VENI MILE
36713	04/18/2013 00:00	Deactivated	
37250	04/17/2013 12:00	Complete	BMP VENI MILE
30115	04/12/2013 03:00	Deactivated	
30158	04/12/2013 00:00	Deactivated	
27118	04/11/2013 00:00	Deactivated	
30163	04/10/2013 00:00	Deactivated	
15484	04/05/2013 01:00	Complete	ILF

Select Patient Next Patient

Once you have chosen the patient you are searching for, this screen will give you all the tests ordered and a status of pending or complete. By clicking on the ordered tests field, you will be able to view the results.